Step-by-step guide to reactivating your account

If you do not request benefit payments for a while, the status of your account may change to inactive.

You may have the option to reactivate your account. If you have that option, follow the instructions below.

**STEP 1. Go to [www.uimn.org](http://www.uimn.org) and select Applicants.**
STEP 2. Select **Log in to my account**.

You will find the link near the bottom of the page, under *I Need To...*

**Welcome Applicants!**

This is the official resource for information about Minnesota Unemployment Insurance (UI) benefits.

UI benefits provide a temporary partial wage replacement to workers who become unemployed through no fault of their own.

If you have become unemployed or had your hours greatly reduced, complete the Application Process – we will determine whether or not you are eligible and notify you.

**I Need To...**

- **Apply for benefits**
- **Request a benefit payment**
- **Log in to my account**
- **Report possible UI fraud**
- **Find a job**

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**Quick Links**

- COVID-19 and unemployment benefits
- Applying for a benefit extension
- Information Handbook
- Healthcare & community services
- Report possible UI fraud
- UI Law

**Minnesota Voter Registration**

**News & Updates**

- Winter holiday schedule
- IRS Form 1099-G year-end tax information
- Upcoming Work Search Events

**Labor Market Data**

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STEP 3. Log in to your account.

Enter your Social Security number, password and then select Login. If you do not remember your password, select the checkbox for Forgot your password and then Login. Follow the steps on the page to reset your password.

STEP 4. Reactivate your account. Select the Reactivate link to begin.
STEP 5. Read the Data Privacy Authorization.

Select Yes to the statement “I have read and agree with the above.”, and then Next to move to the next page.

Note: As you complete your reactivation, you may receive a ⨂ Validation Error(s) message if you miss a question or the answer you provide does not match a previous answer given for a similar question. To fix the error, look through the page for the validation symbol ⨂.
STEP 6. Address Verification:

If your address is correct, select **Next**.
If your address has changed, select **Update**. Enter your correct address and then select submit to rejoin the request payment process.

![Address Verification](image)

**STEP 7. Reactivate Account - Applicant Question**

Answer the questions and then select **Next**.
STEP 8. Employment Information.

Review the list of your known employers. Select **Next** to begin entering information about your employment with them.

**Note:** If you do not see an employer listed on this page, select **Next**. You will need to add your employer (see STEP 10).

You will now answer questions about the employers listed on the previous page.

Pay attention to the employer name and information listed at the top when answering the question on this page. An employer’s legal name and business address may be different than what you are used to. Look at a paycheck or W-2 from your employer to help determine if you worked for the company listed.

Complete the questions on this page.

If your unemployment is due to COVID-19, select COVID-19 as your reason for separation from your employer. Select COVID-19 even if you are still working and your hours have been reduced.

Select Next.
STEP 10. Additional and Complete Employment.

Review the list of employers. If the list of employers on this page is complete and accurate, select **Click Here After All Employers are Entered**.

To add an employer that was not shown on the previous screens, select the appropriate “Add employment” button and provide the detailed employment information as instructed in STEP 9.

It’s important that you do your best to find all your employers. Keep in mind that an employer’s legal name and business address may be different than what you are used to. Look at a paycheck or W-2 from your employer to help determine if you worked for the company listed.
STEP 11. Request for Information. Answer the questions as completely as you can.
STEP 11. Request for Information - continued. Answer the questions as completely as you can.

What city/state were you self-employed in?

What was your net income from self-employment in 2019? Please provide the number you reported to the IRS.

* Has the pandemic required you to severely limit or suspend your normal work activities?  
  - Yes  
  - No

* Was your place of employment closed as a direct result of the COVID-19 public health emergency?  
  - Yes  
  - No

* What is preventing you from working your normal schedule? Select all that apply:
  - Government shutdown or stay-at-home order
  - My employer laid me off/reduced my schedule because we lost business due to COVID-19, or because the government limited our operations (for example, limits on restaurant capacity)
  - I am self-employed and have lost business due to COVID-19, or the government has limited my operations (for example, limits on nail salon capacity)
  - I was diagnosed with COVID-19
  - A member of my household was diagnosed with COVID-19
  - A healthcare provider recommended that I self-quarantine due to COVID-19
  - Daycare/school closed due to COVID-19
  - Has the school or daycare reopened?
  - Have you made efforts to find an alternative care arrangement?
  - Can you work from home?
  - Have you tried to work with your employer to find an alternate work arrangement?
  - I had to quit due to COVID-19-related health issues

  - A job offer was rescinded due to COVID-19

  - What is the name of the employer that offered you the job?

When was the job offered? [mm/dd/yyyy]
When was the job supposed to start? [mm/dd/yyyy]
Did you accept the job?  
  - Yes  
  - No
When was the job offer rescinded? [mm/dd/yyyy]

* I am afraid for my own health

  - Did a healthcare professional recommend you self-quarantine?  
    - Yes  
    - No
  - Do you have a medical condition that puts you at high risk for complications from COVID-19?  
    - Yes  
    - No

If yes, what is the condition?

* I am afraid of spreading illness to a family member I live with/care for

  - Did a healthcare professional recommend you self-quarantine?  
    - Yes  
    - No
  - Does your family member have a medical condition that puts them at high risk for complications from COVID-19?  
    - Yes  
    - No

If yes, what is the condition?
STEP 11. Request for Information - continued. Answer the questions as completely as you can and then select Next.

STEP 12. Reactivate Effective date.

Select the date to reactivate your benefit account.

Reactivate Effective Date

NOTE: If you worked less than 32 hours and earned less than $740.00 in either of the past three weeks, you may backdate your reactivation one to three weeks.

Reactivate Your Account

Select the date to reactivate your benefits account.

NOTE: The law allow us to give you credit for up to three weeks. If you have "good reason" to think you deserve more, check here: □ I have "good reason" to request additional weeks. Select "Next" to continue.
STEP 13. Modify answers / Submit.

This last page of the reactivation allows you to review all the questions we’ve asked, along with your answers. Please review your answers for each section.

**Need to change an answer?** Select Modify Answers. You will go back to the first page of the application. Select Next to move forward to the answer you wish to change. Continue to select Next until you return to the final page.

**Ready to submit your reactivation?** When you are satisfied with your answers, at the bottom of this page, select the **Yes** checkbox; enter your **Social Security number** (no dashes) and then select the button “Submit”.

![Image of theModify answers / Submit page](image-url)

Select the Home button to return to your account home page.